

Degembris Cottages

Booking Terms and Conditions

1. The Booking

The signing of the booking form constitutes acceptance of these terms by the client. The booking conditions will still apply if for some reason the booking form has not been completed, e.g. a late booking by telephone. Following the receipt of the booking form and appropriate payment, confirmation of reservation will be sent.

2. Deposit/Payment procedure

A non-refundable deposit of 25% is payable upon booking. The balance of the total holiday cost is payable four weeks prior to the start of your holiday. Bookings within four weeks of arrival require full prepayment.

3. Cancellation

If the client does not pay the balance fee at the prescribed time, we reserve the right to cancel the booking. In this event the deposit will be forfeited. If the client cancels after the booking is confirmed (notification of which must be given in writing) the full amount of the rent is payable, unless the property can be re-let. **We therefore strongly recommend holiday insurance.** If you so request, a proposal form will be sent to you on receipt for your deposit. If we are able to re-let the accommodation (and every effort will be made to do so) all monies paid will be refunded, less the deposit.

4. Changes of Cancellation by Owners

Whenever possible all changes will be advised to you without delay. Should circumstances beyond our control require us to cancel a booking, we will, where possible make alternative arrangements. Should these prove unacceptable and once instructions have been received in writing from you, you will receive a refund of all monies paid.

5. Insurance

We are not responsible for any deaths, injuries, illness or loss or damage to property including motor vehicles or to that of any guest, however caused.

6. Condition

We will always do our best to ensure that the homes are clean and tidy upon arrival of our guests, it is essential however that any defect or shortage is reported to us immediately, in order that the problem can be solved as quickly as possible. Should any problems arise while you are here, we would appreciate being advised immediately. We ask our guests to leave their accommodation in a clean and tidy condition, and to pay for or replace any loss or damage incurred during their stay. We reserve the right to enter the property if necessary during your stay.

7. Arrivals

Cottages are available from 3.00pm on the day of arrival, and must be vacated by 10.00am on the day of departure.

8. Pets and Smoking

Sorry, we do not allow pets to be present throughout your stay.
The cottage caters for non smoking guests only.

Remittance should be made payable to "JR & KJA Woodley".
Degembris Farmhouse, St Newlyn East, Nr. Newquay Cornwall. TR8 5HY.

Degembris Cottages
 St Newlyn East
 Newquay
 Cornwall
 TR8 5HY
 P: 01872 510230
 E: kathy@degembris.co.uk



Self-Catering Cottages - Booking form

Please complete this booking form, indicating choice of accommodation and sign the agreement.

Name

Address

.....

.....

Postcode

Your phone No:

Mobile

Email

No: of people in party

Dates:

From

To

Cottage choice: (please tick)

SATURDAY CHANGEOVER DAY:

The Lodge (sleeps 2) Twin or double bed?

FRIDAY CHANGEOVER DAY:

The Stiddle (sleeps 4)

Chy-an-Oula (sleeps 4)

Amount enclosed

Credit card details (if applicable):

Card No.

Exp date.

Start date.

Name on card:

Card verification number:

For most cards the verification number is a 3 digit number found on the back of the card on the signature panel (normally the last 3 digits).

Agreement:

I agree to the terms and conditions specified (see website Booking Procedure page) and that only the number of persons indicated will occupy the Cottage for the period booked. If I have to cancel my holiday, I accept responsibility for full payment should the landlord be unable to re-let.

If the landlord is able to re-let the accommodation (and every effort we be made to do so) all monies paid will be refunded, less £25 administration.

I will leave the accommodation in a clean and reasonable condition and will pay for any items damaged, during my stay.

Signed

Date

I enclose a deposit of 25%. The full amount should be enclosed if less than four weeks to arrival.

Please make cheques payable to:
 JR & KJA Woodley

All correspondence should be sent to:
 Kathy Woodley, Degembris Farmhouse, St Newlyn East,
 Newquay, Cornwall. TR8 5HY
 Tel: +44 (0) 1872 510230
 Email: Kathy@degembris.co.uk